Placing a Call
1. Select **Place a Call**.
2. Enter your contact's number.
3. Tap 📞 .

Answering a Call
1. Tap 📞 **Answer**

Call Holding and Resuming
During a call, press the ⏸ **Hold** soft key. If you are in the Calls screen, Select the call first. To resume press the ⏸ resume icon.

Transfer a Call
Select 👤 **Consult** and dial the number or select a contact form **Recent Calls** or **Contacts**. Select ⇄ **Complete Transfer** after speaking with the contact.

Muting the Microphone
Tap 🎤 **Mute** on the display or tap one of the mute keys on one of the legs of the device. Tap again to unmute.

Initiating Conference Call
1. Call the first contact
2. After the contact answers, tap **+ Add**
3. Enter another contact's number, the contact is added to the conference call after answering.

Do Not Disturb (DND)
To active DND tap DND on the home screen. When in DND mode, the phone will not ring.

Dialing 911
If you need to dial emergency services from your phone you do not need to dial an exit code just Dial 9-1-1.

For Technical Support
Technical support for your service is included and we're happy to assist with any questions or comments you may have. Our hours are Monday – Friday, 5am – 6pm PST and we can be reached by one of the following methods:
1. E-mail us anytime at support@noctel.com.
2. Dial 611 from your NocTel Phone.
3. Call from any phone by dialing a local support line:

Portland, OR:	+1 503.764.4300
Toll-Free:	+1 888.400.4521

Hardware Overview
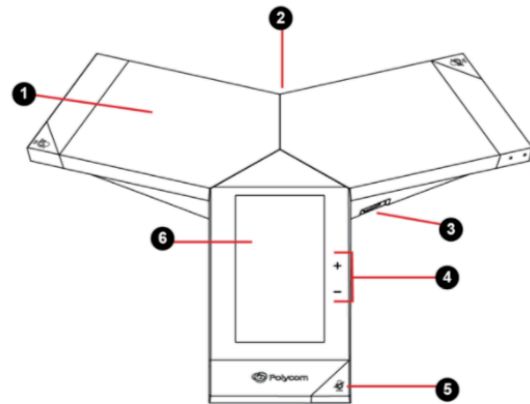
1. Speaker and Microphones
2. Device Port
3. USB Port
4. Volume Keys
5. Mute Key
6. Touchscreen