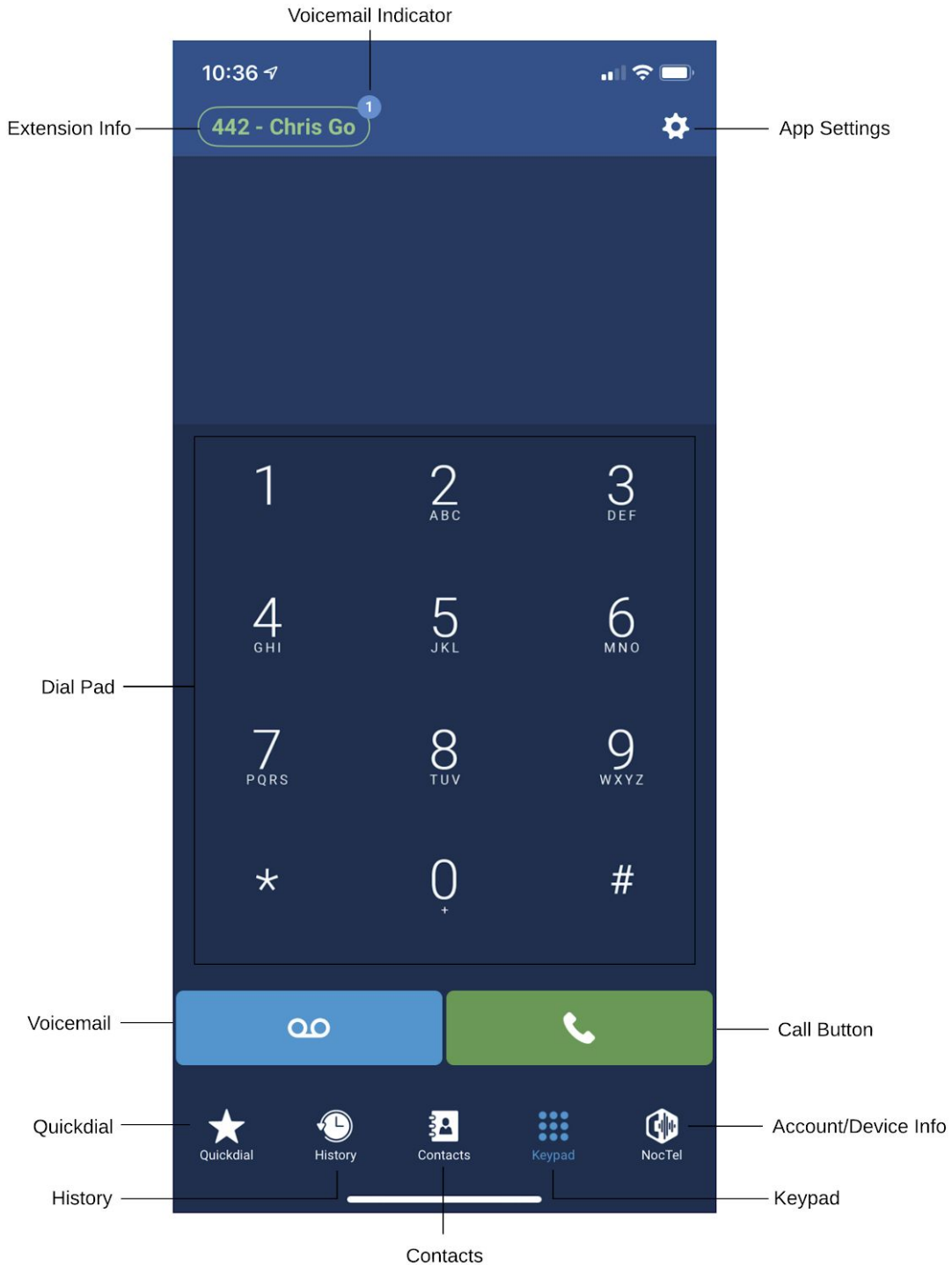
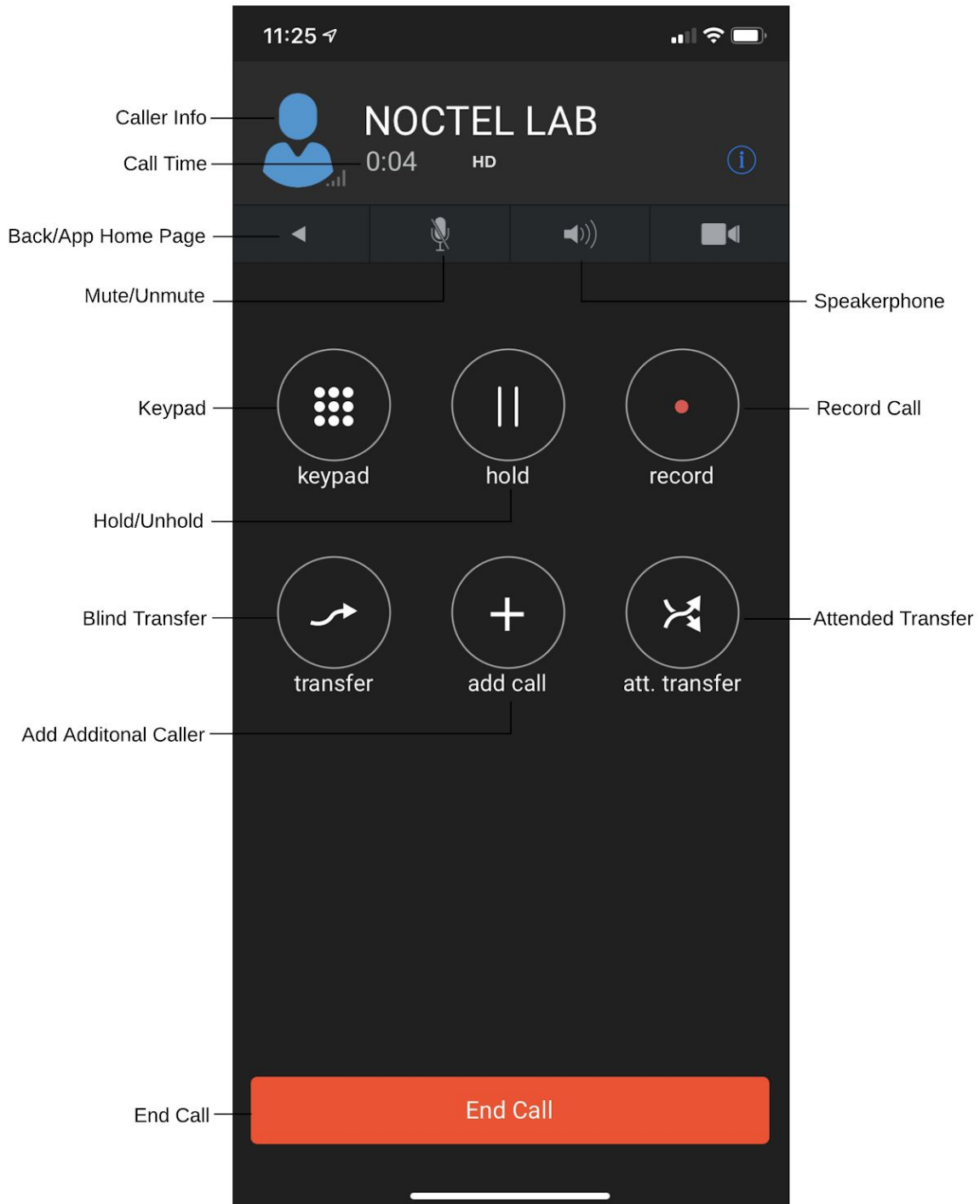


iOS Keypad Screen



iOS Active Call Screen

Placing a Call - Via Keypad

1. Press the **Keypad** button

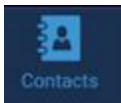


2. Dial the telephone number including area code.
3. Press the **Call** button.



Placing a Call - Via Contacts

1. Press the **Contacts** button.



2. Choose between the devices **Address Book** or the **NocTel Contacts**, at the top of the screen.



3. Find or search for the contact and press the Call button for the contact

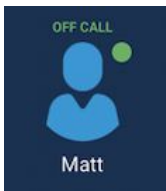


Placing a Call - Via Contact

1. Press the **Quickdial** button.

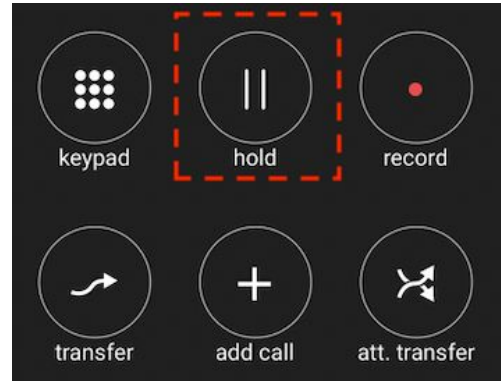


2. Press the **profile icon** for the person you want to call.



Placing a Call on Hold.

1. In an active call press the hold button. Press the button again to resume.



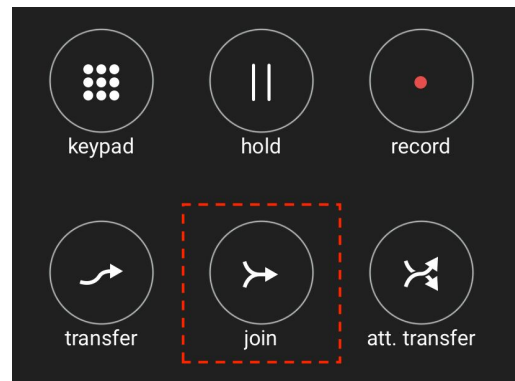
Transferring A Call (Attended)

1. In an active call press the **att. transfer** button. The call will be put on hold.
2. Dial the destination extension.
3. Press the **call** button.
4. After relaying info about the call to the transferee, press the blue **transfer** button. The caller is connected to the transferee.



Creating a Conference Call

1. In an active call press the **add call** button.
2. Dial another extension or phone number.
3. Press Join. The calls are now connected.



Accessing Voicemail

Unheard(New) Voicemail:

1. Press **Keypad** button.



2. Press **Voicemail** button.



Heard Voicemail:

1. Press **Keypad** button.
2. Press and hold "1" key until call begins.

Accessing another Extensions Voicemail

1. Press **Keypad** button.



2. Dial ***98**.
3. Press **Call** button.



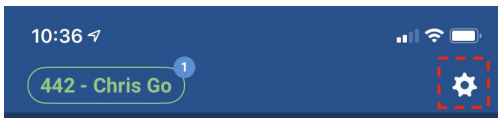
4. Follow prompt.

Changing Ringtone

1. Press **Keypad** button



2. Press **Settings** button



3. Press **Preferences > Ringtones**.
4. Select ringtone from list.

Adding Quickdial

1. Press **Quickdial**.



2. Press **EDIT**.
3. Press the **Plus** Icon.
4. Enter the contact details.
5. Press **Save**.