

Listening to voicemail on your NocTel phone

Voicemail can be accessed from an account phone by dialing *38 for that extension's voicemail or by dialing *98 for the general voicemail system, where other account extension voicemails can be accessed with the extension number and voicemail PIN. If your phone has a dedicated voicemail button, it can also be used to access the phone's voicemail.

1. Checking voicemail from your NocTel phone is a very simple process. From your handset simply press the mailbox button as shown below:



2. Once you have pressed the button, the auto attendant will ask you to enter your voicemail pin and press the # key.

Important Note

If you have never accessed your voicemail before, you will be prompted to set a new pin before entering your voicemail box.

3. Once in your voicemail the auto attendant will lead you through the options to check new messages, delete old ones, set a custom greeting and other features.

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- [Control Panel User Guide](#)
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- [Correcting a Reboot Loop on VVX-series Phones](#)
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