

NocTel Help & Support

This is a collection of support documents that will walk you through setting up and maintaining your NocTel account.

Getting Started

- [Creating a User Account](#)
- [Purchase a phone number](#)
- [Porting a phone number](#)
- [Creating an extension](#)
- [Provisioning a phone](#)
- [Physically connecting a VoIP phone to your network](#)
- [Hunt groups](#)
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Account Management

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- [Dialing international numbers](#)

Faxing

- [Setting up a Fax Line](#)
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Voicemail

- [Voicemail Setup](#)
- [Listening to voicemail on your NocTel phone](#)
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Jul 16, 2019 • updated by Tristan Walker • [view change](#)

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Jul 12, 2019 • updated by Joey Macaluso • [view change](#)

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Jul 12, 2019 • updated by Joey Macaluso • [view change](#)

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Jul 11, 2019 • updated by Joey Macaluso • [view change](#)

[Control Panel User Guide](#)

Jun 26, 2019 • created by Joey Macaluso

Customer Support

Technical support for your service is included and we're happy to assist with any questions or comments you may have.

Our hours are Monday – Friday, 6am – 6pm PST and we can be reached by one of the following methods:

1. E-mail us anytime at support@noctel.com.
2. Dial **611** from your NocTel Phone.
3. Call from any phone by dialing our local support line:

Portland, OR: +1 503.764.4300

Toll-Free: +1 888.400.4521

Other NocTel Documentation

- [Flow Documentation](#)
- [Flow Reporting Documentation](#)