

How to Disable Call Waiting (and Call Waiting Tone) on Cisco SPA 112.

Use the following guide to disable call waiting and the call waiting tone on Cisco SPA 112.

1. Log in to the phone adapter configuration utility by navigating to the device's IP address. Use the username "admin" and password "8675309" at the login screen.
2. Navigate to **Voice** and then to the user you want to change, either **User 1** or **User 2**. The users correspond with line 1 and line 2 on the device.
3. Scroll down to the "Supplementary Service Settings" area.

| Supplementary Service Settings | |
|--------------------------------|----------------------------------|
| CW Setting: | <input type="text" value="yes"/> |
| Block ANC Setting: | <input type="text" value="no"/> |
| CID Setting: | <input type="text" value="yes"/> |
| Dist Ring Setting: | <input type="text" value="yes"/> |
| Block CID Setting: | <input type="text" value="no"/> |
| DND Setting: | <input type="text" value="no"/> |
| CWCID Setting: | <input type="text" value="yes"/> |
| Message Waiting: | <input type="text" value="no"/> |

4. Set the **CW setting** to **NO** using the dropdown box.
5. Click **Submit** to save your changes. *The device will reboot.*

Related articles

- [Provisioning a Cisco ATA/SPA](#)
- [How to Disable Call Waiting \(and Call Waiting Tone\) on Cisco SPA 112.](#)
- [Resetting a Cisco ATA to Factory Default](#)
- [Quality of Service](#)