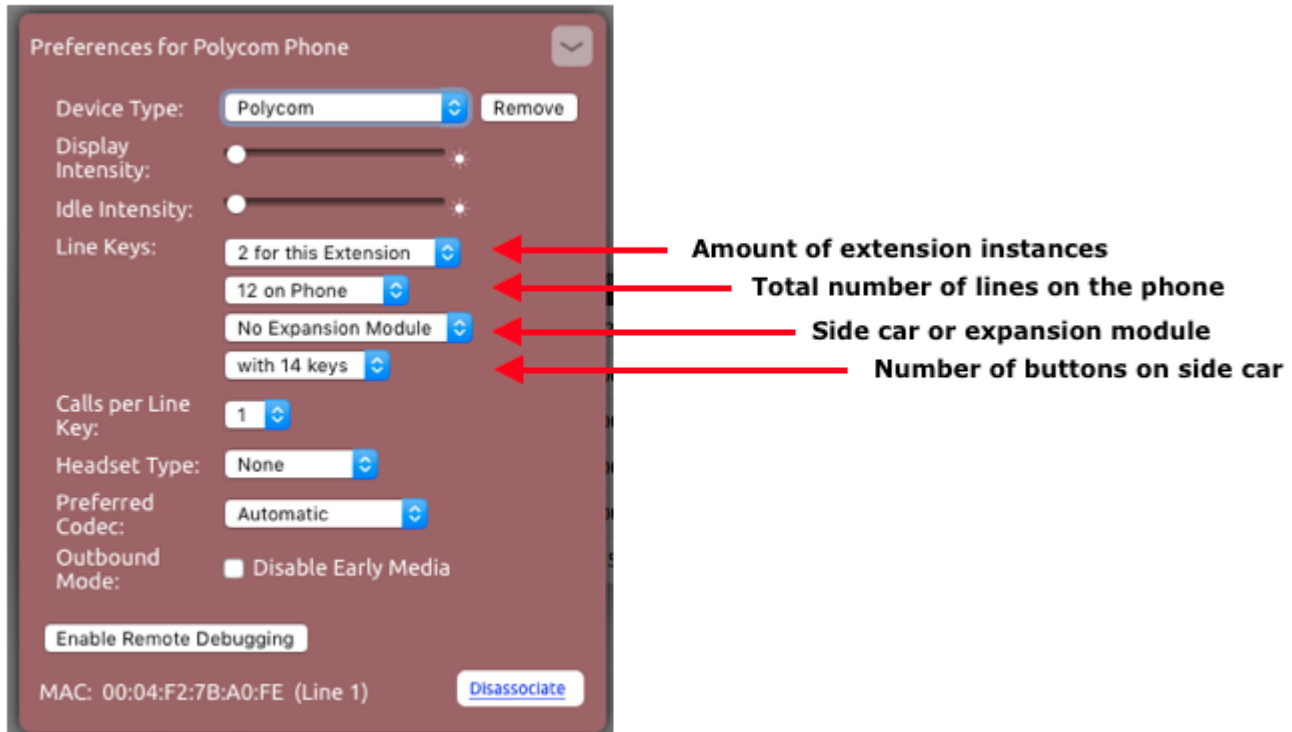


Line Key Options on Polycom Phones

The **Preferences for Polycom Phones** is an options area inside the extensions page for Polycom devices. Here the amount of lines and line keys that a phone has can be adjusted. In the **Line Keys** section are 4 drop-down menus. The *first box* is for the number of instances the phone's extension should appear on the phone's screen, these represent the number of active calls a device can have at one time. The *second box* is the total number of line keys or speed dial options that a phone model has, this is assigned automatically based on the phone model. The *last two boxes* under **Line Keys** are related to the phone's side car or expansion module.



Adjusting the number of instance of an extension on a phone:

To adjust the number of instances that the extension will appear on the phone simply adjust the first box in the **Line Keys** area. The amount updates automatically after clicking outside of the **Preferences for Polycom Phone** area.

Adjusting the number of Line Keys on Phone

Currently, the total number of lines on the phone (second box) is automatically assigned based on the phone's model. NocTel does not recommend making changes to this setting.

Devices and Line Key Amounts

- Polycom SPIP 321 - 2 Line Keys
- Polycom SPIP 331 - 2 Line Keys
- Polycom SPIP 335 - 2 Line Keys
- Polycom SPIP 450 - 3 Line Keys
- Polycom SPIP 550 - 4 Line Keys
- Polycom SPIP 650 - 6 Line Keys
- Polycom SPIP 5000 - 1 Line Key
- Polycom SPIP 6000 - 1 Line Key
- Polycom SPIP 7000 - 1 Line Key
- Polycom VVX 100/101 - 2 Line Keys
- Polycom VVX 200/201 - 2 Line Keys
- Polycom VVX 300-series - 6 Line Keys
- Polycom VVX 400-series - 12 Line Keys
- Polycom VVX 500-series - 12 Line Keys
- Polycom VVX 600-series - 12 Line Keys
- Polycom VVX Color Expansion Module - 28 Line Keys per page (3 pages)
- Algo 8188 - 1 Line Key
- Algo 8186 - 1 Line Key
- Algo 8301 - 1 Line Key

Related articles

- [Line Key Options on Polycom Phones](#)