

Apivio WiFi Phone Setup

The following steps will guide users through the process of setting up a Apivio Wifi phone on the NocTel system.

Connect the Apivio WiFi Phone to a Wifi Network.

1. Press the **End Call/Power button** for 3 seconds to turn on the handset.
2. On the first startup, the device will prompt to be connected to an active Wi-Fi source. Follow the on-screen instructions to select the correct Wi-Fi Source and enter the password.
3. After it is connected the phone will prompt to start setup. This guide will be using the web-interface for easier setup. Press Del/Back until you return to the phone's main screen.

Creating a Generic SIP Extension

The Apivio Wi-Fi currently needs to be added as a Generic SIP device. In the NocTel Control Panel add a generic SIP extension

1. Log into your NocTel Account.
2. Click **Extensions** on the left-hand menu.
3. Click the **Add a New Extension** link at the top of the extensions page.
4. From the list of devices locate the **Generic SIP Device** section and click the **Add Device** button. This will take you to the new extensions option page.
5. Give the extension a name and number.
6. At this time you can also set the extensions **Caller ID Number** and **Emergency Address** if changes need to be made.
7. IMPORTANT: After creating the extensions you will need to take note of the extensions **SIP Host**, **SIP User ID**, and **SIP Password** located at the bottom of the page.

Enabling and Accessing the phone's Web Interface:

1. On the phone's home screen dial ****6646*00**
2. Enter **9999** and press **"OK"** If 9999 doesn't work you have a newer firmware and should try **99999999** (eight 9's)
3. Select **3. Remote**
4. Select **1. Web**
5. Using the arrow pad's left/right change disabled to enable.
6. Press **OK**
7. In a web browser navigate to the IP address of the phone. ***You will need to append the IP address with the specific port # of 8000.*** (Examples <IP of Phone>:8000 or 192.168.1.1:8000). Depending on your network setup and browser you may be warned the site is not secure, advance to the page to get the login prompt
8. Enter Username: **admin**
Enter Password: **9999**
NOTE if you used 99999999 when accessing the phone's menu, you may also have to use it here as the password.
9. You should not be logged in to the phone's web interface.

Setting up the Phone via the Web Interface:

1. Click the tab **Call Setup> Account**
2. Under Account Config 1 Enter the Following information from the control panel:
 - a. User ID = SIP User ID
 - b. Password = SIP Password
 - c. Auth Name = SIP User ID
 - d. Display Name = Extension's Number
3. Click **Save Settings** button at the bottom. The page should refresh with Success
4. Click the tab **Call Setup> Server**
5. Under SIP Servers enter the following information from the control panel:
 - a. Domain = SIP Host
6. Click **Save Settings** button at the bottom. The page should refresh with Success
7. Click the tab **Maintenance > Reboot**
8. Click the **Reboot** button. The phone should reboot. If the phone asks you to register to server just press Del/Back and wait for the phone to connect to the Wi-Fi and server. You should now be able to place calls.

Related articles

- [Apivio WiFi Phone Setup](#)
- [Provisioning a Grandstream WP820 Wi-Fi Phone](#)