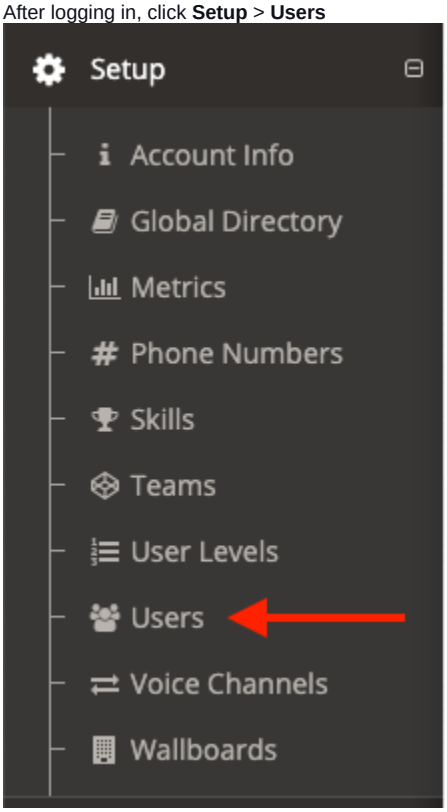
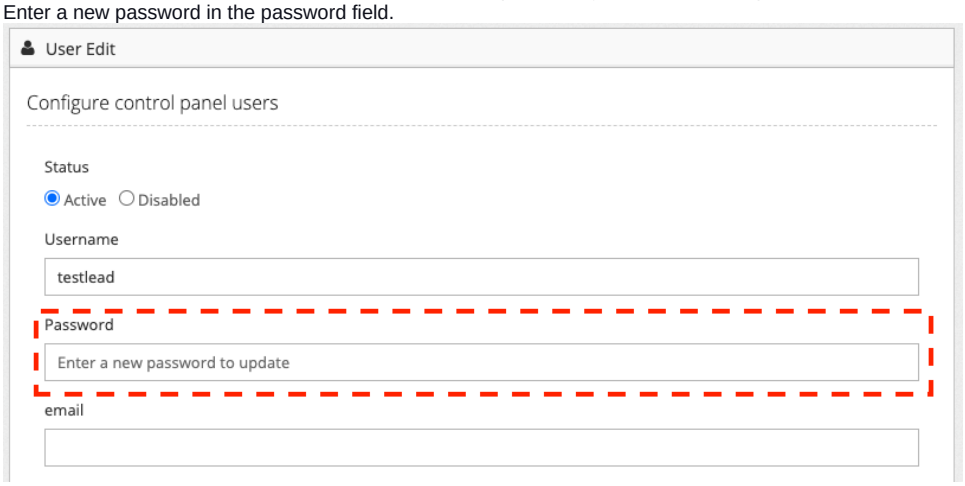
Updating a Manager or Supervisor Password

Flow users with **manager** level credentials can update passwords for other manager and supervisor level users. To update or replace an existing password, follow these steps:

1. After logging in, click **Setup** > **Users**



2. From the list of users, find and click on the users whose password you would like to update.
3. Enter a new password in the password field.



4. Click **Save** to update.

> **Note | Supervisor Forgotten Password**
>
> Users with a credential level of **supervisor** can only update passwords for Agent level users. If you are a supervisor and need to reset a password reach out to your account manager.

Related articles

- Supervisor Call Functions

- Call Logs
- Outbound Calling
- User Type Overview
- Call Contact Reason