

Call Recording on VVX411 or Higher Models



Ensure that you are aware of state and federal laws regarding call recording before you record any calls.

With the use of an additional USB flash drive the Polycom models VVX411 or higher can record call audio. Attach a USB flash drive to the back of the phone to enable this feature. The top of the phone display will show the available storage amount.

Using Call Recording:

1. Once the call is connected and active, press **More**.
2. Press **Record**.
3. Press **Start**. The top of the display will note that recording is taking place.
4. To stop. Press **Stop**.

Related articles

- [Call Recording on VVX411 or Higher Models](#)
- [Add a Recording](#)