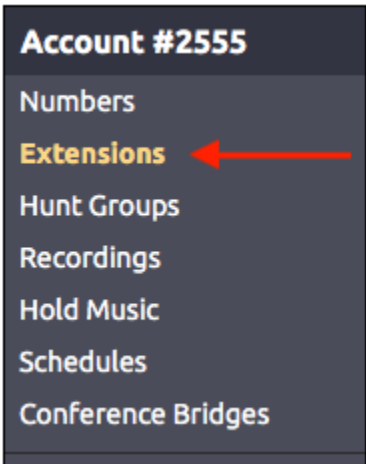


Listening to Voicemail from a Web Browser

Voicemail can be accessed from an account phone by dialing *38 for that extension's voicemail or by dialing *98 for the general voicemail system, where other account extension voicemails can be accessed with the extension number and voicemail PIN. Voicemails can also be accessed and listen to in the NocTel Control Panel.

1. In the NocTel control panel click on **Extensions**.



2. In the list of extensions you will see extension with a mailbox icon. These are extensions with voicemail enabled.

2001	Lab 1 - VVX400	Polycom VVX400	Available	Ring+Voicemail	
2002	Lab 2 - VVX400	Polycom VVX400	Available	Ring+Voicemail	
2003	Lab 3 - IP450	Polycom IP450	Offline	Ring+Voicemail	
2004	ATA - Cisco SPA112	Cisco ATA/SPA	Available	Ring+Voicemail	

3. Click on the mailbox for which extension you want to check voicemail.
4. In the lower part of the extension's options screen, it will display your current voicemails.

Inbox

End of List

Received	Type	Sender	Detail	Action
2018-05-22 11:00:47	Voicemail	Lab 2 - VVX400 <2002>	0:19	

Showing item 1 of 1 total.

End of List

5. Click the voicemail you would like to listen to. The message will load and play automatically.



Deleting a Voicemail

Voicemails can also be deleted from the control panel. Click the trash can icon next to any voicemail to remove it. *Once deleted the voicemail cannot be retrieved.*

Related articles

- [Transferring a Call Directly to Voicemail](#)
- [Voicemail Setup](#)
- [Voicemail Message Envelope](#)
- [Voicemail Message Forwarding](#)
- [Voicemail Auto-Delete Feature](#)