

Provisioning a NocTel Go Extension (Legacy)

Take NocTel hosted voice services with you on your Android and iOS devices with the NocTel Go softphone. Use the following below to connect the NocTel Go app as an extension on your NocTel account.

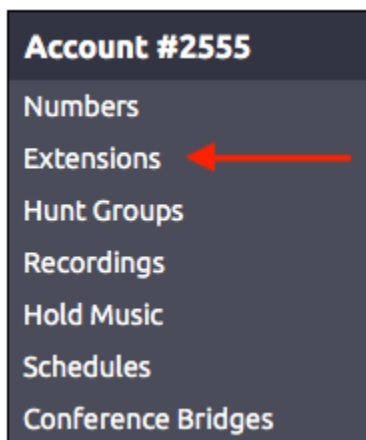
Step-by-step guide

1. Install the NocTel Go app from the Google Play or [Apple App](#) store to your mobile device.



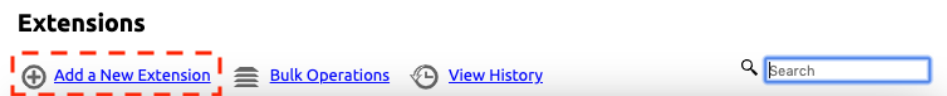
NocTel-Go

2. [Login](#) to the web control panel for your NocTel account from another device.
3. Click **Extensions** on the main menu.




4. Click the **Add a new Extension** link at the top of the page.

[Control Panel](#) → Extensions



5. From the list of devices, Locate the **NocTel Go Softphone** and click **Add Softphone**. You will be taken to a new Go extension page.



NocTel Go Softphone

Monthly: \$12.50
Outbound: 3.5¢/min.

- Works on IOS or Android phones
- No desktop hardware required

Add Softphone

6. On the NocTel Go Provisioning Page give the extension a unique number and name. Click **Submit**.

[Control Panel](#) → [Extensions](#) → [Add an Extension](#) → NocTel Go Device Provisioning

NocTel Go Provisioning

NocTel Go is a software VoIP phone that works with NocTel's hosted business VoIP services. It is available from the [Apple App Store](#) or [Google Play Store](#).

Follow these steps in order to provision your NocTel Go soft phone to work with the NocTel.com service.

1. Enter the desired extension number and name for each of your new NocTel Go soft phones here:

Ext #	Extension Name (Typically a Room or Employee Name)
<input type="text"/>	<input type="text"/>
<input type="button" value="Submit"/>	

2. Click submit, and follow the instructions on the next screen to activate your new device(s).



7. Locate the **Go App Credentials** area below the extension name and click the **arrow (>)** to expand the widget.


[Control Panel](#) → [Extensions](#) → Extension #2016



Click the gear to hide management options.





Extension #2016: New Go


 [Send a Fax](#)  [View History](#)  [Permissions](#)


Go App Credentials 

Status:  Offline 

Inbound Behavior: Ring+Voicemail 

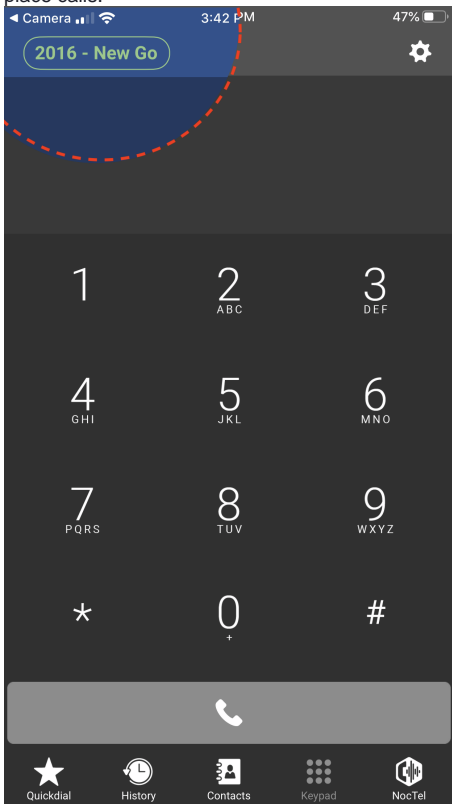
☒ ON Ring Go Phone 

☐ OFF Forwarding (Not Configured) 

☐ OFF Voicemail (Disabled) 

8. Open the NocTel Go app on your mobile device and press the **QR code** button.
9. Use the camera on your phone/device to scan the **QR code**. Follow the on-screen prompts to up the **Go** app and read and agree with the Terms and Conditions.

10. The app will begin connecting to NocTel, once the extension number and name are solid green at the top left of the app, you can receive and place calls.



Related articles

- [Provisioning and Setup of Grandstream HT802 ATA](#)
- [Provisioning a Grandstream WP820 Wi-Fi Phone](#)
- [Provisioning a Yealink W76P Wireless Phone](#)
- [Provisioning a NocTel Go Extension \(Legacy\)](#)
- [Provisioning a Polycom Phone](#)