How to Get Started With Go

If you already have a NocTel Talk business account with physical devices, then getting started with NocTel Go is as easy as adding a Go extension to your account.

If you are new to NocTel, NocTel Go is an alternative to using a physical handset, such as a Polycom VVX series VoIP-compatible handset. In the same way, you can buy a smartphone but cannot place calls without a carrier's SIM card installed; you cannot place or receive calls through NocTel Go without a NocTel Talk account. If you are completely new to NocTel and its services, you will need to complete the following short list of steps:

1. Create an initial user for your NocTel Talk account
2. Create a NocTel Talk business account for your organization
3. Log in to the NocTel control panel online
4. Purchase a phone number (if you intend to place outbound calls or receive inbound calls from outside the account)
5. Follow our guide on creating a NocTel Go 2 Extensions here.
6. Select Numbers from the NocTel control panel navigation, select the number you purchased, and associate it to the NocTel Go extension you created. Save the changes.
7. Download and install NocTel Go for your device:
    a. For Desktop Devices:
        i. macOS
        ii. Windows
    b. For Mobile Devices:
        i. iOS (App Store)
        ii. Android (Google Play)

Additional configurations for routing behavior, call forwarding, etc. are all performed in the NocTel control panel, though there are many local app settings for Go as well.