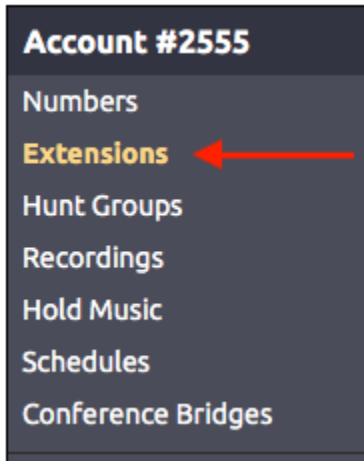


Provisioning a Panasonic KX-TGP500/600

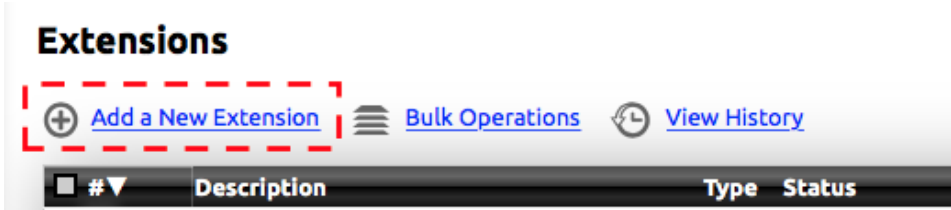
Use this guide to add a Panasonic TGP500 or TGP600 wireless phone to your account. Be sure to follow the "**Adding the device as an Extension**" section first. Then follow either the **TGP500** or **TGP600 provisioning instructions** based on the model you are using.

Adding a Panasonic Device as an Extension

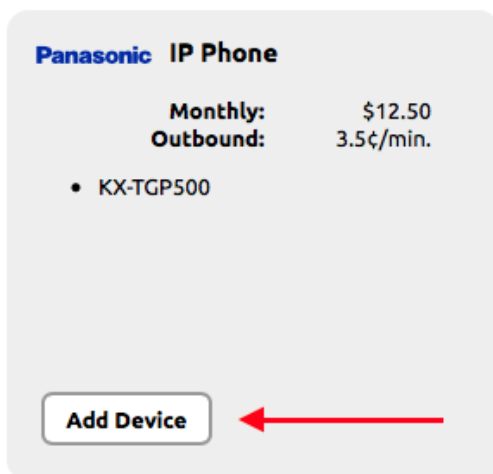
1. Log in to your NocTel control panel.
2. Click on **Extensions** in the left-hand menu.



3. Click the **Add a New Extension** link located above the extension list.



4. Locate the **Panasonic IP Phone** area, and click **Add Device**.



5. Enter the device's **MAC address**, which is located on the phone's base. Add an Extension number and name. Leave the "Line" section set to 1st for the first handset.

Panasonic Device Provisioning



Follow these steps in order to provision your Panasonic device to work with the NocTel.com Digital Phone Service.

FOR BEST RESULTS, DO NOT PLUG IN YOUR PHONE(S) UNTIL THESE STEPS ARE COMPLETED.

1. Ensure you have selected a compatible and approved Panasonic model for use with the NocTel.com Digital Phone Service from the following list:

KX-TGP500

2. Locate the MAC Address for each of the Panasonic devices you wish to add.

On desk phones, this can be done by looking at the sticker on the back of the phone.

Alternatively, you can look at the mac address during the boot up process or from the Network Status menu.

3. Enter the MAC Address, desired extension number, line number, and name for each of your new Panasonic devices here:

Device MAC	Ext. #	Line	Extension Name (Typically a Room or Employee Name)
		1st	

4. Click submit, and follow the instructions on the next screen to activate your new device(s).

If adding more than one handset, use the new row that is created after adding the first. Use the MAC address from the main base, and select **2nd** for the **line**.

3. Enter the MAC Address, desired extension number, line number, and name for each of your new Panasonic devices here:

Device MAC	Ext. #	Line	Extension Name (Typically a Room or Employee Name)
1234567890ab	100	1st	Main Handset
1234567890ab	101	2nd	2nd Handset
		1st	

6. Click **Submit**.

Panasonic KX-TGP600 Provisioning

1. Connect the base to an active internet connection and power. Connect the charging base for the handset, install batteries in the handset, and place the handset on the charger.
2. On the handset, click the **center button (menu)**. Then select **System Settings > Network Setting > Embedded Web > On**. The phone will beep to confirm the selection.
3. Return to the main screen by pressing the **end call** or **Xfer/CLR** button on the handset. Click the **center button (menu)** > **System Settings > Status > IPv4 Settings > IP Address**. Note the IP address.
4. Navigate to the *IP address* shown on the handset in a browser on your computer by entering the IP address in the address bar.
5. When prompted for the username and password:
 1. enter **admin** for the username
 2. enter **adminpass** for the password.
 3. Click **Sign In**.
6. The system will prompt you to set a new admin password. Complete the fields and enter a new password you can remember and click **Ok**. After confirming the password change the system will make you log back in using the new password.
7. Inside the web portal, click the **Maintenance** tab located at the top.

Panasonic
KX-TGP600

Status | Network | System | VoIP | Telephone | **Maintenance**

Logout

Web Port Close

Provisioning Maintenance

Maintenance

- Provisioning Maintenance
- Firmware Maintenance
- Upgrade Firmware
- Import Wallpaper
- Import Wallpaper for KX-TPA68
- Import Wallpaper for KX-TPA70/73
- Export Logging File
- Reset to Defaults
- Restart
- DECT Monitoring
- Call Status Monitoring

Provisioning Maintenance

Standard File URL	
Product File URL	
Master File URL	
Cyclic Auto Resync	☐ Yes ☒ No
Resync Interval	10080 minutes [1-40320]
Time Resync	[00:00-23:59, NULL: Disable]
Header Value for Resync Event	check-sync

Save Cancel

- The Provisioning Maintenance section should be displayed. If not click on **Provisioning Maintenance** in the left-hand menu.
- In the **Standard File URL** field enter the following: <https://noctel.com/pana-{mac}.cfg>

Panasonic
KX-TGP600

Status | Network | System | VoIP | Telephone | **Maintenance**

Logout

Web Port Close

Provisioning Maintenance

Maintenance

- Provisioning Maintenance
- Firmware Maintenance
- Upgrade Firmware
- Import Wallpaper
- Import Wallpaper for KX-TPA68
- Import Wallpaper for KX-TPA70/73
- Export Logging File
- Reset to Defaults
- Restart
- DECT Monitoring
- Call Status Monitoring

Provisioning Maintenance

Standard File URL	https://noctel.com/pana-{mac}.cfg
Product File URL	
Master File URL	
Cyclic Auto Resync	☐ Yes ☒ No
Resync Interval	10080 minutes [1-40320]
Time Resync	[00:00-23:59, NULL: Disable]
Header Value for Resync Event	check-sync

Save Cancel

10. Hit **Save** and wait for it to say "complete." The phone may take a few minutes to reboot and grab the new configuration. Make an outbound test call to confirm the phone is active.

The screenshot shows the Panasonic KX-TGP600 web interface. At the top, there's a navigation bar with tabs: Status, Network, System, VoIP, Telephone, and Maintenance. The 'Maintenance' tab is selected. Below the navigation bar, the page title is 'Provisioning Maintenance'. On the left side, there's a sidebar menu with options: Provisioning Maintenance, Firmware Maintenance, Upgrade Firmware, Import Wallpaper, Import Wallpaper for KX-TPA68, Import Wallpaper for KX-TPA70/73, Export Logging File, Reset to Defaults, Restart, DECT Monitoring, and Call Status Monitoring. The main content area shows the 'Provisioning Maintenance' form. It includes fields for Standard File URL (https://noctel.com/pana-{mac}.cfg), Product File URL, Master File URL, Cyclic Auto Resync (radio buttons for Yes and No, with No selected), Resync Interval (10080 minutes [1-40320]), Time Resync ([00:00-23:59, NULL: Disable]), and Header Value for Resync Event (check-sync). At the bottom of the form are 'Save' and 'Cancel' buttons. A red 'Complete' message is displayed above the form.



Note:

After provisioning is complete the admin password will be reset to **8675309**

Panasonic KX-TGP500 Provisioning

1. Connect the base to an active internet connection and power. Connect the charging base for the handset, install batteries in the handset, and place the handset on the charger.
2. On the handset click the **center button** and then enter **#[5][3][4]**. Toggle the embedded web server to **on**. The phone will beep to confirm the selection.
3. Return to the main screen, click the **center button** of the handset, and enter **#[5][0][1]** and make a note of the IP address given.
4. Navigate to the IP address in a browser on your computer, by entering the IP address in the address bar.
5. When prompted enter **admin** for the username and **adminpass** for the password. Click **Sign In**.

The screenshot shows a 'Please Sign In' dialog box. It contains the text: 'http://10.0.92.109 requires a username and password.' and 'Your connection to this site is not private.' Below this, there are input fields for 'Username:' (containing 'admin') and 'Password:' (containing '.....'). At the bottom of the dialog are 'Cancel' and 'Sign In' buttons.

6. Inside the web portal, click the **Maintenance** tab located on the top



- Click on **Provisioning Maintenance** in the left-hand menu.



- In the **Standard File URL** field enter the following: <https://noctel.com/pana-{mac}.cfg>

The screenshot shows the Panasonic KX-TGP500B04 web interface. The title "Provisioning Maintenance" is displayed. On the left side, there is a "Web Port Close" button. Below the button, there is a "Maintenance" section with a list of options: Firmware Maintenance, Local Firmware Update, Provisioning Maintenance, Management Server, Reset to Defaults, and Restart. The Provisioning Maintenance option is highlighted with a red dashed box. The main content area shows the "Provisioning Maintenance" configuration page with the following fields:

Enable Provisioning	☒ Yes ☐ No
Standard File URL	https://provisioning.e-connecting.net/redirect/c ←
Product File URL	
Master File URL	
Cyclic Auto Resync	☐ Yes ☒ No
Resync Interval	10080 minute(s) [1-40320]
Header Value for Resync Event	check-sync

At the bottom of the page, there are "Save" and "Cancel" buttons.

- Hit **Save** and wait for it to say **complete**.
- Ensure that the provisioning is taken effected by clicking on the **Telephone** tab, (It can sometimes be slow, be patient). The portal will ask you to log in again. This time use the username: admin and the password: **8675309**. You may have to enable the web server on the handset again,

using the **#[5][3][4]** code. You should see the extension numbers set as the phone numbers for the handsets.

→ Grouping Handset/Handset selection for receiving calls							
Line No.	Phone Number	Handset No.					
		1	2	3	4	5	6
1	501	☒	☐	☐	☐	☐	☐
2	502	☐	☒	☐	☐	☐	☐
3		☒	☒	☒	☒	☒	☒
4		☒	☒	☒	☒	☒	☒
5		☒	☒	☒	☒	☒	☒
6		☒	☒	☒	☒	☒	☒
7		☒	☒	☒	☒	☒	☒
8		☒	☒	☒	☒	☒	☒

← Handset and Line No. selection for making calls

11. Close the web portal and test inbound and outbound calling for the handset.

Factory Reset on Panasonic KX-TGP 500 Wireless Phone

Make sure that the phone has been reset to its factory default before provisioning.

1. Connect the base to an active internet connection and power. Connect the charging base for the handset, install batteries in the handset, and place the handset on the charger.
2. On the handset click the **center button** and then enter **#[5][3][4]**. Toggle the embedded web server to **on**. The phone will beep to confirm the selection. (you can also navigate to this in the settings menu)
3. Enter **#[5][0][1]**, this will give you the **IP address** of the web interface, make note of this address.
4. Navigate to the **IP address** in a browser. When prompted enter **customerserviceid** for the user and **cspass** for the password.

 **Important Note!**

IMPORTANT NOTE: Please note that you will by default be logged in as what you last logged into the phone web interface as. This is bad as you need to later log in with a different user and password for provisioning. It is critical to use incognito mode or two different browsers, one for the reset and one for the provisioning. Also, note that both users cannot be logged in at the same time.

5. Once logged in click the **Maintenance** tab on the top.

Panasonic
KX-TGP500B04

StatusMaintenance

Web Port Close

Maintenance

- Test Mode Setting
- Local Firmware Update
- Reset to Defaults
- Restart

Test Mode Setting

Mode Select

- ☒ Normal Mode
- ☐ Test Mode 1
- ☐ Test Mode 2

SaveCancel

6. Click the **Reset to Defaults** tab.

Panasonic

KX-TGP500B04

Status

Maintenance

Web Port Close

Maintenance

Test Mode Setting

Local Firmware Update

Reset to Defaults

Restart

Reset to Defaults

Reset Web Data

The Web data for this unit will be reset to its default values when you click [Reset Web Settings].

Reset Web Settings

Reset to Factory Defaults

The following settings will be reset to their default values when you click [Reset to Factory Defaults].

Reset to Factory Defaults

- Click **Reset to Factory Defaults** then **OK**.

Panasonic

KX-TGP500B04

Status

Maintenance

Web Port Close

Maintenance

Test Mode Setting

Local Firmware Update

Reset to Defaults

Restart

Reset to Defaults

Reset Web Data

The Web data for this unit will be reset to its default values when you click [Reset Web Settings].

Reset Web Settings

Reset to Factory Defaults

The following settings will be reset to their default values when you click [Reset to Factory Defaults].

Reset to Factory Defaults

- Click **Reset Web Settings** and then **OK**.

Panasonic

KX-TGP500B04

Status

Maintenance

Web Port Close

Maintenance

Test Mode Setting

Local Firmware Update

Reset to Defaults

Restart

Reset to Defaults

Reset Web Data

The Web data for this unit will be reset to its default values when you click [Reset Web Settings].

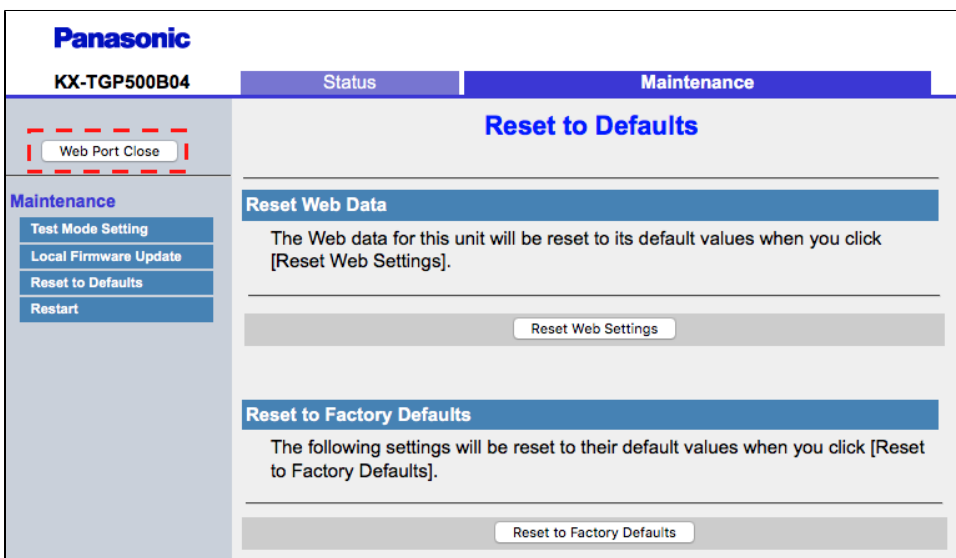
Reset Web Settings

Reset to Factory Defaults

The following settings will be reset to their default values when you click [Reset to Factory Defaults].

Reset to Factory Defaults

9. Click the **Web Port Close** button in the top left. Then exit the browsers.



Related articles

- [Provisioning and Setup of Grandstream HT802 ATA](#)
- [Provisioning a Grandstream WP820 Wi-Fi Phone](#)
- [Provisioning a Yealink W76P Wireless Phone](#)
- [Provisioning a NocTel Go Extension \(Legacy\)](#)
- [Provisioning a Polycom Phone](#)