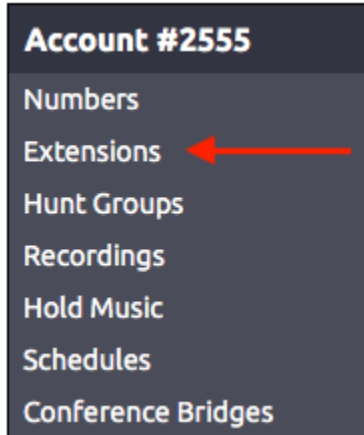


Adding a Generic SIP Extension

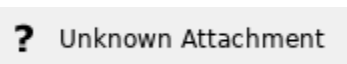
Use the following guide to create a Generic SIP extension for your account. Generic SIP extensions can be used to add SIP devices that are not natively supported on NocTel. View our article on [adding unsupported SIP devices](#) for more information on connecting the SIP device to the generic SIP extension.

Step-by-step guide

1. In the control panel click **Extension**.



2. Click **Add a new Extension**.



3. Locate the Generic SIP Device area and click **Add Device**.



4. Give the extension a **name** and **number** by click the **pencil icon**. Click the **Save** button when finished.
5. At the bottom of the page under the section "**How to Configure Your Generic SIP device**" you will find the information that will need to be entered into the SIP devices GUI for it to connect.

Related articles

- [Grandstream HT801/HT802 Configuration Guide for Elevator Call Systems](#)
- [Provisioning a Grandstream HT801 v2 or HT802 v2](#)
- [Provisioning a Grandstream HT801 or HT802 ATA](#)
- [Adding a Generic SIP Extension](#)
- [Quick Start Guides](#)